

## EMAIL: FREQUENTLY ASKED QUESTIONS

As a benefit your membership with the Boston College Center for Corporate Citizenship, we send to you via email valuable research, industry insight, and notifications relevant to corporate citizenship, including:

- **RESEARCH BRIEFS: Get Smarter Faster** – Delivered twice monthly, this service provides summaries of recent or seminal research offering insight you can directly apply to your work.
- **REGULATORY RADAR** – Delivered monthly, this service keeps you on top of recent regulatory decisions that may impact your corporate citizenship efforts.
- **MEDIA MONITOR: News You Can Use** – Delivered weekly, this popular service provides you a curated wrap up of news items offering perspective into corporate citizenship issues.

### *Why am I not receiving these emails?*

Some company email servers use **BLACKLISTING** – lists of IP addresses or domains that are suspected of sending spam – as a security measure to block certain types of email. While this approach is effective in protecting your devices from malware, automated IT systems can make mistakes and block email that shouldn't be blocked.

While we incorporate best security practices, our emails still might not be delivered to you if they are either bounced by your corporate IT or held by your company's spam box. If your IT department blocks any of the emails above, our email system will automatically stop sending all BCCCC emails to your address, and therefore you stop receiving the valuable information and research offerings which are part of your membership.

### *What can I do about it?*

You can ask your IT department to **WHITELIST** the Boston College Center for Corporate Citizenship, which is the practice of approving a sender and will allow you to receive email from us. Once you start receiving emails again, you can also opt to receive **ONLY** the email types that you want to receive.

**Here's a list of all IPs that our emails may come from.** Your IT department should whitelist each of these to ensure that your company receives the emails that are part of your company membership with Boston College Center for Corporate Citizenship:

167.89.107.125  
167.89.107.127  
167.89.107.129  
167.89.107.136  
167.89.31.152  
167.89.31.153  
167.89.31.154



BOSTON COLLEGE

**CENTER FOR CORPORATE CITIZENSHIP**

CARROLL SCHOOL OF MANAGEMENT

167.89.31.155  
167.89.31.156  
167.89.31.157  
167.89.31.158  
167.89.31.159  
198.37.146.104  
198.37.146.105  
198.37.146.106  
50.31.44.110  
50.31.57.60  
54.174.52.136  
54.174.52.137  
54.174.52.180  
54.174.52.181  
54.174.52.226  
54.174.52.227  
54.174.52.92  
54.174.52.93

You can also whitelist our sender emails:

- [noreply@corpcitizenship.bc.edu](mailto:noreply@corpcitizenship.bc.edu)
- [ccc@bc.edu](mailto:ccc@bc.edu)

### ***More questions?***

We're here to help! Feel free to connect your IT department directly with our team so you're no longer missing the industry insights that help you do your job effectively:  
[ccc@bc.edu](mailto:ccc@bc.edu) / 617-552-4545.