

INTRODUCTION



The **implementation of the family and community nurse model** throughout the Local Health Authority Tuscany Sud-Est resulted in the need to use a **single care planning method and disciplinary language to facilitate continuity of care and measure health outcomes**. To implement the **NNN language**, nurses with expertise in nursing process methodology were identified to promote its use and study.

Training course for nurses Caring Leaders of territorial care in the USL Tuscany Sud-Est

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AIMS

To **facilitate and support all family and community nurses** (about 320 distributed in a territory of 11000 km²) in the implementation of the **disciplinary language in integrated documentation**, through the training of a group of nurses experienced in the use of the **NNN language**, called **Caring Leaders**.

METHODS



40 caring leaders were identified to represent each territorial area, selecting nurses on the basis of **motivation, post-basic education, age under 50 and availability to take responsibility**. **Dedicated training** was conducted on the caring process with **NNN language**

RESULTS

- ✓ The **Caring leaders' group** has been formed and is fed by three leaders to **promote meetings, study and update work on nursing care plans**
- ✓ They **support their caring groups** through different modalities, whether **individual meetings, group meetings** and with **clinical case discussions**

IMPACT

The **Caring Leaders** facilitated the **learning** of other colleagues and decreased the time to **implement the NNN language**. Continuous peer discussion and clinical case discussion has **fortified relationships in the group and stimulated curiosity** and stimulation toward **continuous learning**.