

Introduction

Incivility is a challenge for Nursing, in the teaching, practice or research environment.

Incivility can be characterized as disrespectful, no welcoming or inclusive or contrary to the norms; violation of mutual respect; low-intensity aggression or intimidation.

It needs to be recognized in order to be prevented and managed.

Encouraging civility improves quality in the work environment.

Study Purpose/ Aim

The purpose of this study is to verify the mediating or moderating role of the antecedents of the incivility that impact the focuses of the NDx proposed by the NANDA-I taxonomy.

Methods

This is a reflection study.

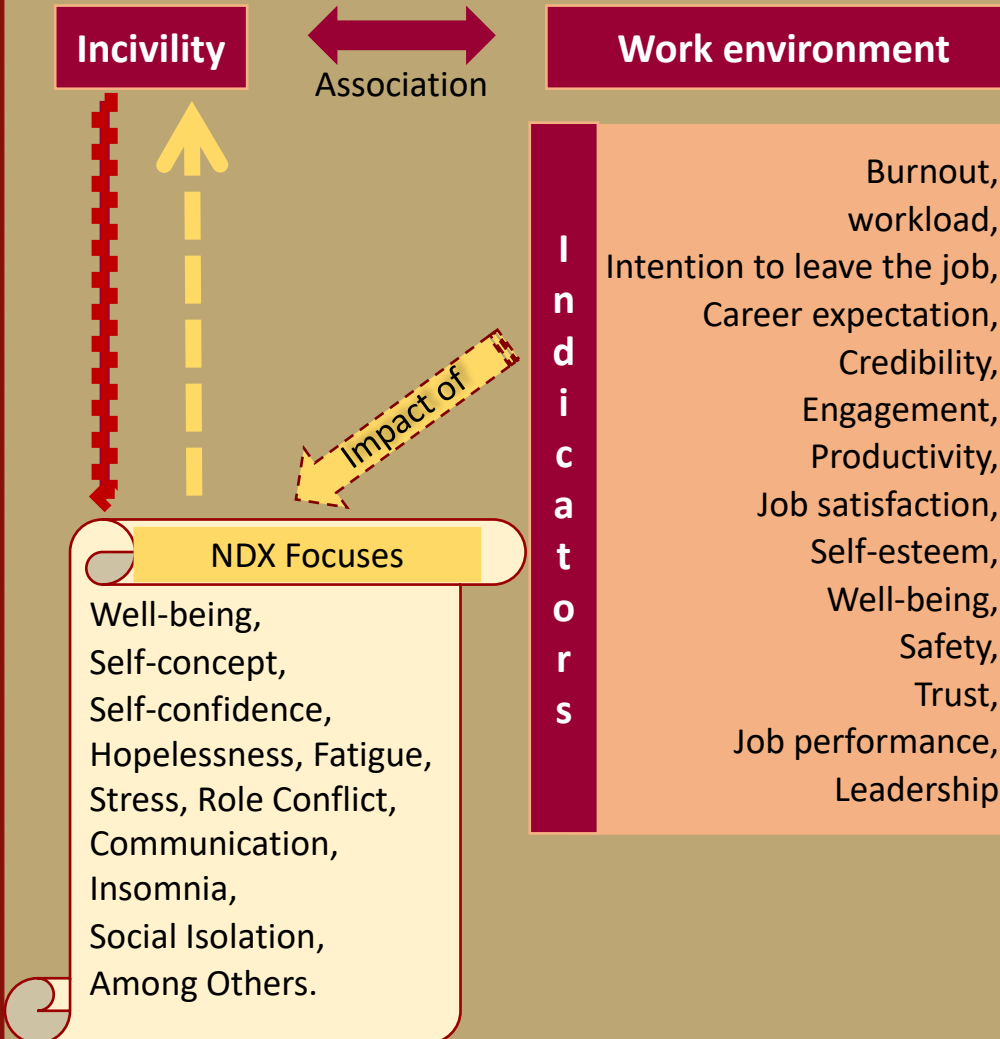
It is based on existing civility/incivility concept analyzes and cross-sectional design studies in the literature.

Incivility: a nursing phenomenon indicator?

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Results



Conclusions

Changes in the quality indicators of the work environment can be considered as causal factors of the diagnoses that portray the described focuses.

Incivility can be a cause or a consequence of phenomena related to the described focuses.

Impact

Incivility needs to be included as an indicator (DC or RF) in NDx taxonomy.

References

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