

Introduction

The Italian National Health Service has adopted the **new models and standards for the development of community care**. The adoption of the model of **family and community nursing** is recommended to realize the real **innovation** of territorial care that identifies the **home as the first place of care**.



Aims



- 1) **Implementation of family and community nursing (FCN) throughout the territory of the Local Health Authority «Azienda USL Toscana sud-est»**
- 2) **The use of the nursing process with NNN languages for the best personalization of care**

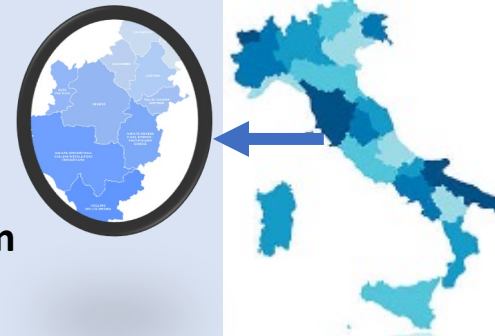


NNN language in primary care: the USL Tuscany Sud-Est experience

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Methodology

Assign each **Family and Community Nurse** a **geographically circumscribed territory** and a **reference population**



Standardize care documentation by integrating NNN language into the multidisciplinary medical record



Provide **operational tools** to realize the best personalized care even in distressed areas



Results

The population taken care turns out to be about 4-5% of the total population residents.



Impact

The NNN language ensures personalization of nursing care



Care relationships with caregivers and their families, handover between different care settings and professional gratification are improved