

# INTRODUCTION

The Nursing and Midwifery Department of the Local Health Authority USL Tuscany Sud Est chose to reengineer its professional vision.



It adopted M. Kolorutis' Relationship-Based Care (CBR) Model as a theoretical reference model to guide change toward enhancing professional practice

# AIMS

- ❑ Implement ing care organizational modelt hat facilitate personalized care and assistance: **Primary Nursing** in inpatient care, and Family and Community Nursing in primary care
- ❑ Implementing the nursing process with NNN language
- ❑ Adopt the CBR model

# NNN language in Nursing and Midwifery Department

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# METHODOLOGY



✓ Supporting leadership, training and teamwork as indispensable elements.

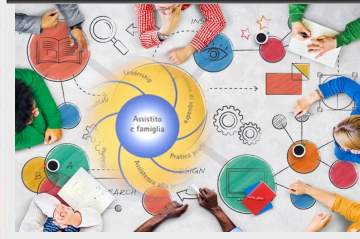


✓ Attention to Staffing levels e Skill mix



✓ Measurement of outcomes directly related to care (NSO and NOC).

# RESULTS

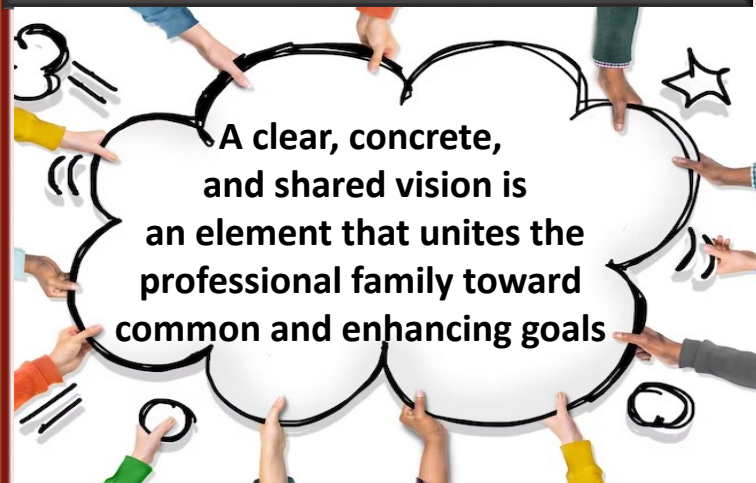


All together learn CBR model

Nursing process with NNN has been implemented in territorial care and inpatient medical areas, along with the Primary Nursing and Family and Community Nurse model



# IMPACT



A clear, concrete, and shared vision is an element that unites the professional family toward common and enhancing goals